

Appendix B

Carers Strategy Delivery Plan 2019-20

Principle 1: We will support the identification, recognition and registration of Carers in primary care

Activity:	Lead organisation:	Progress update:
1.1 Support schools and colleges in identifying and recognising the caring role of Young Carers.	LB Hillingdon	
1.2 For all GP practice's to identify a 'Carers Lead' and implement jointly agreed GP Primary Care initiatives with regard to Carers.	Hillingdon CCG	

Principle 2: Carers will have their support needs assessed and will receive an integrated package of support in order to maintain and/or improve their physical and mental health

Activity:	Lead organisation:	Progress update:
2.1 Further develop Carers Assessment Tools including online training, to make the process simple and easy for both Carers and the assessors.	LB Hillingdon	
2.2 Develop a mechanism for reflecting the needs of Young Carers within existing assessment processes in Primary Care, Social Care and across all partners so that Young Carers are better supported in their role.	LB Hillingdon	

Principle 3: Carers will be empowered to make choices about their caring role and access appropriate services and support for them and the person they look after

Activity:	Lead organisation:	Progress update:
3.1 Design and deliver a Young Carer's Buddy Scheme	P3	
3.2 Review and develop 'first point of contact' arrangements for Carers in an emergency situation, outside of normal working hours including for urgent Mental Health issues.	LB Hillingdon	

Principle 4: Staff will be aware of the needs of Carers and of their value to our communities

Activity:	Lead organisation:	Progress update:
4.1 Produce a 'Good practice guide for supporting Carers in the workplace' and share with local businesses.	LB Hillingdon	
4.2 Design short training sessions for frontline Council staff so they have the language and signposting skills to provide support to Carers.	LB Hillingdon	

Principle 5: Carers will be supported by information sharing between Health, Social Care, Carer support organisations and other partners

Activity:	Lead organisation:	Progress update:
5.1 Ensure Carer identification markers are included in the development of information sharing platforms and other means of information sharing in line with the General Data Protection Regulations 2018.	Hillingdon GP Confederation	
5.2 Actively seek resources for the development of a Young Carers App	Hillingdon Carers Partnership	

Principle 6: Carers will be respected and listened to as expert care partners and will be actively involved in care planning, shared decision-making and reviewing services

Activity:	Lead organisation:	Progress update:
6.1 Coordinate Carer engagement activity via regular Carer Forums.	LB Hillingdon	
6.2 Continue to develop Carer involvement and support in collaboration with relevant partners.	CNWL	

Principle 7: The support needs of Carers who are more vulnerable or at key transition points will be identified early

Activity:

***Lead
organisation:***

Progress update:

7.2 Review information and services for 'double Carers' of all ages.

LB Hillingdon